

BRANDON CASEY

brandcasey22@gmail.com · (239) 227-4569 · linkedin.com/in/brandcasey22 · brandcasey22.com

EXPERIENCE

Project Manager – Student Assistant | Information Technology Services at University of Washington Medicine

Aug. 2025 – Present

- Manage high-volume executive calendars supporting 45+ meetings per week, proactively coordinating, prioritizing, and rescheduling across senior leaders, portfolio managers, vendors, and strategic partners.
- Central point of cross-functional communication in a PMO with an average of 150 projects, coordinating interviews, leadership syncs, training sessions, and ensuring alignment across the organization.
- Develop, maintain, and support process improvement and modernization efforts and artifacts, including the creation of a Director Intelligence AI agent and migrating from one project software to another.

Engagement Coordinator | Information Technology Services at Florida State University

Jan. 2024 – Aug. 2025

- Led the coordination of an annual professional development conference for 800+ staff, expanded professional development offerings and opportunities.
- Designed and launched a comprehensive orientation and onboarding program, improving staff satisfaction.
- Fostered employee engagement through event planning, team-building activities, and community initiatives.
- Managed user enablement of Microsoft Copilot pilot program for 400+ staff, advancing AI adoption.

Cybersecurity Operations Center Intern | Information Technology Services at Florida State University

Jan. 2023 – Dec. 2023

- Researched and produced actionable reports for the university security community, including highly targeted vulnerabilities, recent breaches, and impacts of AI and quantum computing technologies.
- Leveraged vulnerability management and network security tools to monitor logs and network traffic, and to maintain an up-to-date inventory of assets.

User Experience Research Intern | Florida State University Information Technology Services

Jan. 2022 – May 2022, Aug. 2022 – Dec. 2022

- Led and conducted user research initiatives, surveying and interviewing hundreds of students and stakeholders to inform service improvements and enhance user experience.

EDUCATION AND CERTIFICATIONS

M.S. Information Management (Specialization: Product/Program Management & Consulting), TBA Aug. 2026

University of Washington | Seattle, WA

B.S. Information Technology (Minor: Innovation), *Summa cum laude*

Florida State University | Tallahassee, FL

ITIL 4 Foundation Certificate in IT Service Management, PeopleCert, Jun. 2024

Certified in Cybersecurity (CC), ISC2, Jun. 2023

SKILLS

Technical | Product and project management, IT service management, administration, security operations, UX design

Professional | Research, writing, communication, leadership, critical thinking, time management, flexibility, teamwork

ACCOMPLISHMENTS

- **Medal of Honor Award** | FSU Marching Chiefs | Awarded for distinguished service | Nov. 2023
- **Nomination for Student Employee of the Year** | FSU Career Center | Leadership | 2023